

IT NEWS:

- Cisco: DNSpionage attack adds new tools, morphs tactics ([More](#))
- Venerable Cisco Catalyst 6000 switches ousted by new Catalyst 9600 ([More](#))
- VMware firewall takes aim at defending apps in data center, cloud ([More](#))
- Microsoft revives PowerToys with open-source tools for Windows 10 power users ([More](#))
- Cisco boosts SD-WAN with multicloud-to-branch access system ([More](#))

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"The pessimist sees difficulty in every opportunity. The optimist sees opportunity in every difficulty."

-Winston Churchill

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Catch us at the Fairhaven Road Race!

MTSi
Micro Technology Solutions, Inc.
The Computer Systems People™

Sunday, June 16 at 9AM
Hastings Middle School
30 School St.
Fairhaven, MA

The banner features silhouettes of three runners against a blue background.

MTSi Partners with KnowBe4

MTSi has partnered with KnowBe4, one of the most popular security awareness training and simulated phishing platforms. MTSi's CEO Jesse Cabral said, "We are thrilled to partner with the largest security awareness training company in the world. This adds another layer to our wide array of Security Solutions." About 30 percent of data breaches are caused by repeat offenders from within the organization. It highlights a continued problem: *Risk accumulates over time when proper education and reporting do not happen.*

KnowBe4 is your platform for new-school security awareness training. Helping to keep your users on their toes with security top of mind. With this new-school integrated platform you can train and phish your users, see their Phish-prone percentage™ and their Risk Score improve over time and get measurable results. ([Learn More](#))



Microsoft surrenders in its Windows Update war with users

Most businesses know that a war with the people who buy and use their products is a war they can't win. Microsoft has belatedly recognized this with regard to its Windows Update policies. And if you've been paying attention to shifts in the corporate culture in Redmond, the company's surrender to its customers shouldn't be a surprise.

The long-simmering war has to do with the way that Windows 10 updates itself on PCs — specifically, the twice-a-year significant updates called "feature updates" that add new capabilities to Windows. For years, you've had, for all practical purposes, no choice about whether to update; your PC installed all updates automatically whether you liked it or not. (Technically, you could get around this, but it wasn't an option most users would choose; more on that in a bit.)

Windows users have not been pleased about this, and with good reason. Far too often, features updates have been released before they were ready for prime time, sometimes even causing damage to PCs and files. For example, the last one, the Windows 10 October 2018 Update, deleted files without letting users know, and those files were lost forever. Then there was the Windows 10 April 2018 Update fiasco, when people complained that it crashed their computers and displayed the notorious blue screen of death. ([More](#))